



Certified Workforce Development Professional (CWDP)

Credentialing Agency: National Association of Workforce Development Professionals (NAWDP)

Certification Cycle: Every 3 years

Total Continuing Education (CE) Hours Required: 60 hours related to one (1) or more of the 10 workforce development professional areas of competency listed below.

For more information: <http://www.nawdp.org/AM/Template.cfm?Section=Certification>

Continuing Education Hours

	Workforce Development Areas	Human Solutions Training Course					
		All Means All – WIA Section 188	Building Collaboration	Presentation Skills	Shifting Perspectives Employer Outreach	SSI/SSDI Work Incentives	Youth Services – Expanding Outreach
1.	History & Structure of the Workforce Development System	X	X				
2.	Career Development Process				X		
3.	Labor Market Information (LMI)						
4.	Diversity	X	X	X	X	X	
5.	Customer Service	X	X	X	X		X
6.	Program Management						
7.	Communication	X	X	X	X		X
8.	Technology						



9.	Collaboration & Problem Solving	X	X	X	X	X	X
10.	Business & Employer Knowledge				X		

*A description of the Workforce Development Professional Areas can be found at:
<http://snipurl.com/ag45w> [www.nawdp.org]